



DIRECT SUPPORT IN THEIR HOUR OF NEED!

REGISTERED CHARITY NUMBER 1123149



WHO DO WE HELP?

Our support is offered to anyone who has served in the Royal Navy, Army or Royal Air Force at any time in their lives, whether as a regular or reserve. In order to qualify for our help, proof of service will be required. We receive referrals from many other charities and organisations as well as relatives of those in need. We also spend a great deal of time actively seeking Veterans who are in need of help but may have 'slipped through the cracks' of the welfare system.

HOW DO WE HELP?

The Veterans Charity supports Veterans of all generations by supplying essential provisions directly to those in need. We provide items including food shopping, clothing, household items (furniture, kitchenware, cookware, appliances, linen and towels etc) and smartphones to aid vital communication. We also spend a great deal of time providing guidance and advice. Our average turn-around time from initial assessment to provision is less than 48 hours!

The Veterans Charity works closely with many other charities and organisations to ensure that those we support are offered appropriate long-term support for any issues they may face outside of our remit.

HOW CAN I GET HELP?

We can be contacted directly via post, email, phone or via our website:

The Veterans Charity, 10 Honeysuckle Close, Barnstaple, Devon EX31 3RX

Email: info@veteranscharity.org.uk

Phone: 01271 859211

Website: www.veteranscharity.org.uk

We are happy to receive referrals from charities and organisations which support Veterans

The Veterans Charity is registered in England and Wales as a company limited by guarantee under number 6484880 and as a Registered Charity under number 1123149.

WHO ARE WE?

The Veterans Charity was founded in March 2008 and began by raising funds for a unique and lasting memorial which was unveiled on the 65th anniversary of D-Day in 2009 next to the legendary Pegasus Bridge in Normandy. We used excess funds from a number of special events to present donations totalling almost £150,000 to carefully chosen charities including Royal British Legion, ABF – The Soldiers Charity, RAFBF, Help for Heroes, BLESMA and Blind Veterans UK.

In 2011, we began providing support directly to Veterans of all generations. Since then, we have provided essential items to more than 1000 Veterans facing hardship and distress and given advice and guidance to many more.

Trustees:

- General (Ret'd) Sir Robert Pascoe KCB MBE
- Lt Col (Ret'd) Vaughan Kent-Payne
- Major (Ret'd) Michael Massy-Beresford
- Mr. Iain Henderson

- Chief Executive Officer – Mr. Danny Greeno

Patrons:

- L/Bdr Ben Parkinson MBE
- Mrs Penny Howard-Bates

We also have a team of fabulous volunteers who help to raise the vital funds that we need to be able to fulfil our objectives. Without the dedication and hard work of our volunteers, it would be impossible for us to make a difference to those who have served.

ITEMS PROVIDED BY THE VETERANS CHARITY:

Food shopping – delivered directly by supermarkets including Asda, Tesco and Sainsbury's. We provide fresh and frozen foods as well as essential household goods like toilet rolls, washing liquids and personal hygiene products. A thorough assessment of dietary needs and storage/cooking capability is conducted before any order is placed.

Clothing – we only provide brand new items as we do not have the storage facilities to keep second hand items but we also place great value on the huge confidence boost that receiving new clothing can give. We can provide footwear, casual and smart clothing and will also consider requests for specialist work clothing to enable employment.

Household items – we can provide a wide range of essential household items like bedding and linen, towels, crockery, cutlery, cooking utensils and kitchenware. We can also provide single kitchen appliances like washing machines, fridge/freezers or cookers. Our funds may not enable us to provide more than one item large appliance per case. We do not provide funding for carpets or flooring.

Furniture – we can provide basic items of furniture, usually single items like beds, wardrobes or drawer units. Where funds are available, we may consider applications for sofas.

Mobile phones – we recognise that communication is a vital resource for someone facing hardship and distress so we can provide mobile 'smart' phones which will enable the user to not only make and receive calls to keep in touch with family, friends and essential support providers but also access email, web and social media applications too. Phones are brand new, 'pay as you go' phones and delivered directly from suppliers.

THE VETERANS CHARITY DOES NOT PROVIDE FINANCIAL GRANTS OR LOANS.